



**HOLIDAYMAKER
BOOKING TERMS AND
CONDITIONS FOR
FALLS PARK**

Part I YOUR BOOKING

Access Statement

1. We aim to provide the very best service to all our guests. Please discuss your requirements with us. We will do our very best to help.

Park owner (referred to as “we/us/our”)

Business name: Ingleton Scenery Company Ltd

Address: c/o David Hill LLP, The New Ship, Mill Bridge, Skipton, North Yorkshire, BD23 1NJ

Contact: Mr Matthew Binns MRICS (Agent for the Ingleton Scenery Company Ltd)

Telephone: 01756 795621

Email: mbinns@david-hill.co.uk

Park details

Name: Falls Park

Address: Falls Park, Beezley Farm, Oddies Lane, Ingleton, LA6 3JH

Contact: Dave & Laura Berry (Falls Park Managers)

Telephone: 01524 241 010 (Reception)

Mobile: 07375 940 190 (Please call this number if reception is closed)

Email: info@falls-park.co.uk

Who may stay with us

2. The person who completes the Booking Form, or who makes the booking with us by other means, is responsible for the booking and must be 18 years of age or older. Under 18's must be accompanied by their parents or legal guardians.
3. Only the people named on the Booking Form, or when the booking is made by another means, may stay with us.
4. Your booking is personal to you and you cannot assign or transfer it to any other person.
5. If you request a booking for more than two people, we may ask you to provide evidence to our reasonable satisfaction that you are all couples or all members of the same family.
6. If you request a booking for more than one Pitch, then we may contact you before deciding whether to accept the booking to help us decide whether we are able to provide the holiday experience you are looking for.
7. You must tell us if your booking request is connected to any other booking, for example because you know the other party or you share a common purpose in visiting the Park. If you do not tell us about a connection, we may cancel your booking immediately and (if your stay with us has started) require you to leave the Park. You will only be entitled to a refund if a third party takes up your booking. In that event we will refund you up to the money we receive for the rebooking less our reasonable administration charges.

How to Book

8. Bookings can be requested in the following ways:
 - 8.1 By telephone on 01524 241 010
 - 8.2 By Mobile on 07375 940 190
 - 8.3 Online at <https://www.falls-park.co.uk/>
9. You must tell us your full requirements, for example if you are bringing any vehicles, tents or other structures. We need this information when deciding whether we are able to accept your booking and we may not be able to accommodate changes. Where we are able to do so, there may be an additional charge.
10. A contract exists when we have issued our confirmation to you.
11. Please check our confirmation carefully to see that it reflects your wishes. Please let us know of any difference within seven days, unless your holiday is to start within 14 days in which case you should inform us within 24 hours.
12. We reserve the right to refuse any booking.

The price you pay

13. Our prices include VAT.
14. The price will not be subject to any change unless the rate of VAT changes.
15. When you request your booking, you must pay a deposit of 50% of the price of your holiday or (if you are requesting to book 28 days or less before the start date) the full price.
16. Unless you paid in full when requesting your booking, the balance of the price of your holiday must be paid at least 28 days before the start date. We are not required to send you a reminder. If the balance is not paid in time, then we may cancel the holiday and retain your deposit as our cancellation charge. We will confirm the cancellation to you in writing by email or letter.
17. Please make sure that you book all the dates you need. We are not able to guarantee that we will be able to extend your booking.

Arrivals and departures

18. On your day of arrival, check-in is from 1.00pm for Camping, Motorhome & Campervan Pitches, and from 3.00pm for Lodge guests. You must tell us by 5.00pm if you are likely to arrive later than 7.00pm and provide us with an estimated time of arrival. You may not arrive after 8pm without the prior agreement of Falls Park Management. Should you not be able to arrive in time on your intended date, the earliest you may then arrive on the next day is 8.00am.
 - 18.1 On check-in for Camping, Motorhome & Campervan Pitches, you will be required to leave a £20 CASH deposit for your electronic key fob for entry to the shower/toilet blocks. This is returnable when you hand back your fob on departure.

19. If we have not heard from you within 24 hours of your expected arrival, we may release your booking. You will only be entitled to a refund if a third party takes up your booking. In that event we will refund you up to the money we receive for the rebooking less our reasonable administration charges.
20. On your day of your departure, you must vacate Lodges by 10.00am, and Camping, Motorhome & Campervan Pitches must be vacated by 11.30am. An additional charge may be made for a late departure.
21. We will try to allocate you the location of your choice on the Park, but bookings are not conditional on this.
22. Your location on the Park and directions to it will be confirmed on arrival. If you are in any doubt, please check with us. Any guest staying in the wrong location may be required to move.

Changes caused by exceptional circumstances

23. We may make reasonable changes to our Services. Our changes may reflect changes in relevant laws, guidance and regulatory requirements or implement minor technical adjustments and improvements, for example to address a health and safety risk.
24. If we make changes which mean we can only provide your holiday in a radically different way, we will give you the choice between confirming your booking, agreeing new booking dates with us or cancelling. We prefer that you postpone rather than cancel but will always allow you to cancel where the law gives you the right to do so.
25. If the law prevents us from performing our obligations under these Terms & Conditions **at all**, for any reason which is not the responsibility of either party, we may ask you to postpone but will allow you to cancel if you prefer to do so. For these purposes, reasons which are your responsibility include any arising from your personal circumstances. Examples are ill health (except if the law prevents you from visiting or staying with us in consequence, for example because you are legally required to self-isolate) and any restrictions arising from your chosen career.
26. If you decide to cancel where clause 24 or clause 25 applies and your holiday has not started, then we will refund your booking including any deposit. If your holiday has started, then we will refund any days unused. We will not charge an administration fee, and we will only deduct any costs we have already incurred which we cannot recover elsewhere ('Direct Costs'). We will not be liable to make any other payment to you.
27. We may also cancel your holiday, or any unused days, if Government guidance means that you should not visit or stay with us, even if the law still allows you to do so. If we cancel and your holiday has not started, then we will refund your booking in full including any deposit. If your holiday has started, then we will refund in full any days unused when we cancel. We will not charge an administration fee and we will not deduct any Direct Costs.

Other cancellations

28. We prefer that customers who are unable to take their holiday agree to postpone to a mutually convenient date. However, you may cancel your holiday at any time. Cancellation will be effective on the date it is received by us.

29. If you cancel under clause 28, cancellation charges are payable as follows unless you are doing so because we are in serious breach of our obligations in these Terms and Conditions.

Cancellation received more than 14 days before start date	No charge; full refund (including any deposit)
Cancellation received 14 days or less before start date	Charge is 100% of holiday price; no refund

30. You are not entitled to any refund if you or any of your guests leave before the end of your holiday, unless clause 24 or clause 25 applies or if we are in serious breach of our obligations in these Terms and Conditions. If we are in serious breach of our obligations, we will refund you for the days of the holiday which have not been taken.
- 30.1 You are not entitled to any refund / discount if you arrive late, or due to inclement weather. The company is not liable for any refund in the event of force majeure.
- 30.2 Bookings cannot be amended within 7 days of your arrival date.
31. We may also cancel your holiday if you breach any of these Terms and Conditions. Clauses 51-53 give further details.
32. We recommend that you consider appropriate holiday insurance which covers any cancellation charges and any additional losses which you may incur through cancellation of your holiday, whether by you or by us. We are only responsible for any additional losses if you were entitled to cancel because we were in serious breach of our obligations to you and the losses were both directly caused by our breach and reasonably foreseeable by us when the booking was made.

Authorised means of payment

33. You may pay us in any of the following ways:

By bank transfer using the following details:

Sort code: 20-78-42

Account number: 20879428

Account name: INGLETON SCENERY COMPANY LIMITED

Reference: Falls Park Booking

By credit card payment in person at the Park office or by phone. We accept the following cards:

- SOLO
- SWITCH
- DELTA
- MasterCard
- VISA Electron
- VISA
- Maestro
- Apple Pay

By debit card payment in person at the Park office or by phone.

Complaints

34. We are confident you will be happy with our service. If you have any complaint, we encourage you to discuss it with us as soon as possible as this gives us the best chance of resolving it with you. Complaints which are not brought to the management's attention during your stay cannot be dealt with once you have left the site. In the event of a complaint, please speak to reception immediately. If you remain unhappy, please contact us again within 28 days of your departure and we will try to help.

Please refer to:

Name/Job title: Dave & Laura Berry (Falls Park Managers)

Telephone: 01524 241 010

Mobile: 07375 940 190

Email: info@falls-park.co.uk

Personal data

35. Any personal data you give to us will be processed in accordance with the law and our privacy policy.

Location of privacy policy: <https://www.falls-park.co.uk/>

Our promises to you

36. We will allow you to stay with us for the duration of your booking for holiday and recreational purposes, provided you comply with your obligations in these Terms and Conditions and except where exceptional circumstances prevent us from doing so.
37. We will provide, maintain and keep in good state of repair the Services, except where these have to be interrupted temporarily for the purposes of repair or development or for other reasons caused by exceptional circumstances outside our control.
38. We will insure the Park against usual third-party risks to a minimum of £5,000,000 per claim.

Your promises to us

You agree that you will:

39. Keep to these Terms and Conditions and the Park Rules.
40. Stay with us only for holiday and recreational purposes.
41. Pay promptly for your holiday and other charges due to us. Awnings must be paid for at the point of booking.
42. Pay to us interest at 3% per annum over the published base rate of Barclays Bank plc from time to time (in Northern Ireland, the Ulster Bank) on any undisputed sums overdue from the due date to the date we actually receive such amounts from you, both before and after any judgment that we may obtain against you.
43. Not cause any damage during your holiday.

- 44. Not do or fail to do anything which might put us in breach of any condition of the Site Licence, which is always available on the Park in a conspicuous place. For example, the conditions of the Site Licence which may affect you include those requiring the space between caravans and other structures to be kept clear, those prohibiting combustible structures, those regarding car parking and those requiring the underside of caravans to be kept clear.
- 45. Not make any alteration to any accommodation or Pitch.
- 46. Permit us to move you to another location on the Park if necessary. We will ensure that any alternative location will be of similar quality and be responsible for all reasonable costs incurred.

Behaviour standards

These standards will apply from when you request your booking until your holiday ends. Unless stated otherwise, they apply whether or not you are on the Park at the time.

You agree to, and you must make sure that you, your party and any visitors (including, in each case, their children), keep to the following standards of behaviour:

- 47. To act in a courteous and considerate manner towards us, our staff and anyone visiting, using or working on the Park including other customers.
- 48. To supervise children so that they are not a nuisance or danger to themselves or other people using the Park.
- 49. Not to:
 - 49.1 Commit any criminal offence (whether or not on the Park or in its vicinity) which causes your name to be entered on the Violent and Sex Offender Register or causes you to be subject to a Risk of Sexual Harm Order or Child Abduction Warning Notice (or any register, order or notice succeeding these).
 - 49.2 Use the Park in connection with any criminal activity or commit any other criminal offence (i.e. any offence not already subject to clause 49.1) at the Park or in its vicinity.
 - 49.3 Commit any acts of vandalism or nuisance on the Park;
 - 49.4 Use fireworks, Chinese lanterns or any similar open flame heat source on the Park;
 - 49.5 Keep or carry any firearm or any other weapon on the Park;
 - 49.6 Keep or use any unlawful drugs on the Park;
 - 49.7 Create undue noise or disturbance or commit antisocial behaviour on the Park;
 - 49.8 Carry on any trade or business at the Park;
 - 49.9 Permit anyone who is to your knowledge on the Violent and Sex Offender Register or subject to a Risk of Sexual Harm Order or a Child Abduction Warning Notice (or any register, order or notice succeeding these) to use or visit the Park.

- 49.10** The Park reserves the right to refuse permission to enter the Park where the safety of any employee customer, guest or visitor is at risk. Such permission will not be unreasonably withheld.
- 50.** You agree that if you or any of your family members or visitors or guests whom you have invited to the Park break the behaviour standards listed above then we may terminate your booking.

Cancelling the booking because you are in breach of these Terms and Conditions

- 51.** We may cancel your holiday if you are in serious breach of your obligations in these Terms and Conditions and the breach is not capable of being remedied or is such that it causes a breakdown in the relationship between you and us (for example violence or intentional damage to property) by serving upon you reasonable notice in writing to cancel your booking. In deciding what period of notice is reasonable, we shall have due regard to the nature of the breach and other relevant circumstances. In appropriate cases, this may mean requiring you to leave the Park immediately.
- 52.** If you are in breach of any of your obligations under these Terms and Conditions which **is** capable of being remedied (for example, a failure to comply with the behaviour standards in clauses 47-50 which has not caused a breakdown in the relationship between you and us) we may write giving you warning, specifying the breach and asking you to remedy the breach within a reasonable and specified time. If you do not comply with that warning and the breach is either serious and/or amounts to persistent breaches of obligation, which taken individually would be minor but which taken together cause a breakdown in the relationship between you and us, we are entitled to write to you to cancel your booking. In appropriate cases, the warning we give you may be very short and we may then require you to leave the Park immediately.
- 53.** If we cancel your booking under clauses 51 or 52 you will only be entitled to a refund if a third party takes up your booking. In that event we will refund you up to the money we receive for the rebooking less our reasonable administration charges.

Changing the Park Rules

- 54.** It may be necessary or desirable to change the Park Rules from time to time, including for reasons of health and safety, the efficient running of the Park, environmental issues, local authority requirements, and/or changes in law or regulations or in the interpretation of law and regulations imposed upon us, in which case we will notify you in writing using your contact details at the address on the Booking Form.
- 55.** Any changes made to the Park Rules after we accept your booking may affect you because you will be required to comply with the changed Park Rules but will not affect anything else to which you are entitled under these booking Terms and Conditions.

Keys

- 56.** We hold a key to all the accommodation we own on the Park.
- 57.** If you are staying in our accommodation, we may use the key for any purpose authorised by you, for example if you ask us to give access to an authorised visitor. We may require you to confirm your authority in writing.

58. We may also use the key in an emergency, such as an immediate concern for the health and safety of any person, to carry out urgent repairs or preventative work, or to check and secure the accommodation if it appears to be insecure.

59. We will take reasonable care when accessing any accommodation.

Communications

60. We agree that any letters or other communications between us shall be sent using the details for us in these Terms and Conditions and for you on the Booking Form. Email may be used.

Interpretation

- 61.**
- “the Booking Form” means the form you completed to secure your booking referred to in paragraph 2 of Part 1 of the Terms and Conditions.
 - “Holidaymakers” means you and any other person(s) named in your booking.
 - “the Park” means Falls Park, Beezley Farm, Oddies Lane, Ingleton, LA6 3JH and the management and any of its employees and/or its agents.
 - “Park Rules” means the rules of conduct and practice issued by us from time to time and applicable to the Park. The Park Rules which currently apply to your booking are in Part II of these Terms and Conditions.
 - “the Terms and Conditions” means the terms and conditions contained within this document which includes the Park Rules.
 - “Visitors” means anyone that you invite onto the Park as a guest or a visitor during your contracted stay on the Park.

Part II Our Park Rules

Our current Park Rules applicable to your booking are set out below.

These Park Rules are in place for the good management of Falls Park and the benefit of all who use it. These rules form part of the contract between us for your holiday. They should be read alongside your booking Terms and Conditions.

The Park Rules do not affect anything to which you are entitled under the booking Terms and Conditions.

The expression ‘you’/‘your’ refers to all members of your party.

You must make sure that anyone using the park is aware of the Park Rules.

You are reminded that we may cancel your holiday if you are in serious breach of your obligations, including these Park Rules.

Appendix 1

PARK RULES

Introduction

These Park Rules are in place for the good management of Falls Park and the benefit of all who use it. These rules form part of the Licence Agreement that is the contract between us for your occupation of a pitch on the Park. They should be read alongside your Licence Agreement. The Park Rules do not affect anything to which you are entitled under the terms of your Licence Agreement (Holiday Caravan Owners) or booking Terms and Conditions (Holidaymakers)

Holiday Caravan Owners

The expression 'you'/'your' means the Caravan owner and/or occupier. The expression 'we'/'us'/'our' refers to the Park owner and/or manager.

You must make sure that anyone using the Caravan is aware of the Park Rules.

The rules set out below are the Park Rules referred to in your Licence Agreement. You are reminded that breach of these rules is a breach of your Licence Agreement and could result in termination of the Licence Agreement.

Holidaymakers

The Park Rules do not affect anything to which you are entitled under the booking Terms and Conditions. The expression 'you'/'your' refers to all members of your party.

You must make sure that anyone using the Park is aware of the Park Rules.

You are reminded that we may cancel your holiday if you are in serious breach of your obligations, including these Park Rules.

1. Safety

- 1.1 You must use the Park safely and should not cause danger to others.
- 1.2 You must obey all health and safety notices displayed on the Park and act on the reasonable instructions of park staff in matters of health and safety.
- 1.3 Barbecues are permitted but must be raised off the ground and always attended by an adult.
- 1.4 Only gas or charcoal barbecues are permitted.
- 1.5 Open fires and fire pits are not permitted in any part of the site.

2. Security

2.1 You are solely responsible for securing the Caravan or in the case of Holidaymakers, your accommodation.

2.2 You may only use alarms of the silent, monitored type and not audible alarms.

Holiday Caravan Owners

2.3 No independent alarm systems may be installed in holiday homes and only an alarm system approved by the Park may be used.

3. Permitted number of occupiers

Holiday Caravan Owners

3.1 You must not use your caravan for sleeping more than the number of persons for which it was designed.

Holidaymakers

3.2 Your accommodation/pitch may only be used by the people named on the Booking Form.

4. Visitors to the Park

4.1 Only people lawfully visiting with your permission have permission to enter the Park.

4.2 Your visitors may not arrive before 10.00am and must leave the Park by 8.00pm.

4.3 It is your responsibility to ensure that your visitors to, and all occupiers of your Caravan, tent or other accommodation adhere to the Park Rules.

5. Ejection on grounds of behaviour

5.1 In the event of persistent or serious misconduct by you, a member of your family, your occupiers, visitors or guests, we will follow any relevant notice procedures in our agreement with you. We do not have to follow any formal procedure to eject other visitors.

6. Condition of the Pitch

6.1 You are responsible for keeping the area around the Caravan, clean and tidy.

6.2 You are responsible for keeping your Camping, Motorhome or Lodge Pitch tidy.

7. Condition of the Caravan

Holiday Caravan Owners

7.1 You must not change the colour or cladding material of the exterior of the Caravan without our prior consent in writing.

- 7.2 The Park will be responsible for general grass cutting, but occupiers will be responsible for ensuring pathways on the pitches are kept neat and tidy at all times including weeding underneath the Caravan.
- 7.3 Any gardens, hanging baskets and floral decoration must be kept to a level that does not out proportion the area of the holiday home and must be within the confines of the decking. No more than 5 hanging baskets are permitted per caravan. Each basket is to have maximum 30cm diameter x 15cm height. Each hanging basket may not extend more than 75cm from the caravan. Each hanging basket must be within the confines of the caravans decking.
- 7.4 No garden can be laid out on the site.
- 7.5 No caravan may bear any advertising matter other than the manufacturers name and no notices may be displayed on the Park without prior permission from the Park Managers. With the permission of the Park management, Caravan owners selling their Caravan on the Park by way of a private sale may display one notice measuring a maximum size of A4 (21cm x 29.7cm)
- 7.6 No lights or decorations are to be placed on the decking.
- 7.7 No additional external lighting is to be installed on any caravan, tent or motorhome over and above that supplied by the caravan manufacturer.

8. Building works and improvements

Holiday Caravan Owners

- 8.1 You may only erect a hut, structure, TV aerial or washing line and/or carry out any work to the area around your Caravan and/or connect any services or utilities to the Caravan with the prior written permission of the Park. We will only refuse our consent to such works if we think that we have a good reason to do so. If we refuse consent, we will tell you our reason(s).
- 8.2 We do not permit the erection of fences or any means of enclosure of a caravan pitch.
- 8.3 Any works/repairs other than day to day repairs or those that require the services of an offsite contractor must have prior authorisation from the Park.
- 8.4 If you wish to instal decking you must agree the dimensions, design and materials prior to undertaking any work. If decking is installed it must be maintained in accordance with manufacturer recommendations. The decking we permit to be installed on the Park does not require any further treatment and further applications of stain/treatment is not permitted.
- 8.5 If you contract with tradespeople to carry out work to your property on the Park that are not previously approved by the Park, they must show proof of adequate liability insurance before undertaking any work.

9. End of season

Holiday Caravan Owners

- 9.1 It is your responsibility to drain down and prepare the Caravan for the closed season.

9.2 You must ensure all gas, electricity and water connections are switched off throughout the closed season.

9.3 During the closed season we recommend that the curtains of your Caravan are drawn back, and all items of value removed.

10. Utilities installations

10.1 You must switch off all gas, electricity and water connections when the Caravan, tent or other accommodation is not occupied.

10.2 If you experience any problem with the Park's electrical, gas or water system, you should contact us. You must not attempt to work on any part of the Park's electrical, gas or water system yourself; this includes any installations on the pitch.

Holiday Caravan Owners

10.3 Each individual holiday caravan owner is responsible for providing the Park with a Gas Safety Certificate annually and an Electrical Safety Certificate every three years.

10.4 Any Gas for use in holiday caravans must be purchased through the Park Office.

11. Drainage system

11.1 Not to allow caustic materials to discharge into the sewerage system.

11.2 The sewerage system at the Park is not connected to a mains sewer. The package treatment plant at the Park relies on bacteria to function. Standard household detergents and cleaning materials will kill the bacteria and stop the package treatment plant from working. Only washing detergents and cleaning materials that are approved by the Park can be used on the Park.

11.3 You must not introduce any foreign items into the drainage system including cleaning cloths, babies' nappies, sanitary towels, condoms, cooking fat, engine oil, grease or paint.

12. Tents

12.1 You must not erect any tent on the Park.

Holidaymakers

12.2 The exception to this is if you have booked a tent pitch within our camping field, in which case you are permitted to erect one tent on your allocated pitch.

12.3 Roof boxes and trailer tents must be checked in onto a Campervan & Motorhome pitch as the Camping Field is not suitable for them.

12.4 No tents of any description are permitted in the Campervan & Motorhome area. Only fixed or 'Driveaway' awnings are permitted.

12.5 The maximum size for a tent is: Length 6m Length, Width 4m, Height 2.5m

13. Trees and shrubs

13.1 You must not cut any trees or hedges at the Park. If you find any tree or hedge a nuisance or unsatisfactory you should take the matter up with us; do not deal with it yourself.

13.2 You must not plant any tree or shrub (or any other plant, bulb or seed).

13.3 You must not climb any tree.

13.4 You must not tie anything to any tree or shrub.

14. Digging

14.1 You must not dig any hole at the Park.

15. Smoking

15.1 It is illegal to smoke or use e-cigarettes inside enclosed public buildings.

15.2 If you are found to be smoking or using an e-cigarette within one of our public buildings, you may be charged a cleaning fee of up to £250 plus VAT if charged. This would be a serious breach of your contract with us which may lead to you being required to leave the Park.

Holidaymakers

15.3 You must refrain from smoking or using e-cigarettes in any of our holiday accommodation.

15.4 If you smoke in the Park's holiday accommodation you may be charged a cleaning fee of up to £250 plus VAT if charged.

16. Washing

16.1 Washing lines are not permitted and must not be erected.

17. Refuse

17.1 External bins are not allowed on individual pitches. You must not deposit refuse outside your caravan or accommodation. You must use the external bins provided in the refuse area at the Park.

17.2 Recycling points are available on the Park and you should use these facilities where appropriate.

17.3 All refuse must be placed in the appropriate bins. Garden refuse must not be placed in the waste bins.

18. Vehicles, driving and parking

Vehicles

18.1 You must insure all vehicles you use on the Park as for use on the public road.

- 18.2 You must insure all accessories and items towed by vehicles as for use on the public road.
- 18.3 You must not keep disused or unroadworthy vehicles anywhere on the Park. We reserve the right to remove any vehicle which is apparently abandoned.
- 18.4 Motor vehicle repairs must not be carried out at the Park, but a recognised breakdown service may attend in the event of a breakdown.
- 18.5 Quad bikes, trials bikes and powered scooters are not permitted on the Park.
- 18.6 Cars must not be washed on the Park

Driving

- 18.7 We permit cars onto the Park for the purposes of access to the Caravan / accommodation / pitch only. Accordingly, save to the extent that you may need to do so because of a disability, you must not drive cars round the Park for other purposes such as visiting other locations on the Park.
- 18.8 Driving on the Park is restricted to the Park roads. Driving on the grass is not permitted.
- Holidaymakers - the exception to the rule immediately above regarding driving on the grass is upon arrival and departure for Tent Pitches, when you may drive to your pitch to unpack and pack up your belongings. In adverse weather where it is likely you may get stuck or cause damage to the tent field, you will be required to unpack / pack your car whilst it remains in the camping field car park
- 18.9 You must drive all vehicles on the Park carefully and within the displayed speed limit. The speed limit on all park roads of 5 mph, which must be adhered to.
- 18.10 You must hold a full current driving licence to drive any vehicle on the Park.
- 18.11 You are not permitted to give anyone driving lessons at the Park and we do not permit learner drivers to drive on the Park.
- 18.12 Motorhomes/touring caravans cannot be parked alongside the caravan.
- 18.13 Electric cars cannot be charged at the Park by any means, including the use of an electricity supply or hook-up. (There are vehicle charging points in the carpark for the Ingleton Waterfall Trail, located approximately 1.5 miles from Falls Park).
- 18.14 No vehicle movements are permitted on the site between the hours of 11.30pm and 7.30am, except for emergency purposes.

Parking

- 18.15 Visitor cars must be parked in the designated Camping Field parking area and a parking fee of £4.50 paid in reception with the ticket displayed in the vehicle. In busy periods, parking may not be available for visitors.
- 18.16 You must not park on the grass or roadsides.

18.17 Other than for delivering goods and services, you must not park or allow parking of commercial vehicles of any sort on the Park, including:

- light commercial or light goods vehicles as described in the vehicle taxation legislation and
- vehicles intended for domestic use but derived from or adapted from such a commercial vehicle.

18.18 You must park, and move off, with great care for pedestrians and particularly for children.

18.19 No boats are to be brought onto or parked on the Park

18.20 No disused vehicles may be parked on the site and all vehicles must conform to normal road licensing standards.

18.21 We allow a maximum of 1 motorised vehicle to be parked alongside each pitch.

Holidaymakers

18.22 The exceptions to this are:

- Tents: no parking alongside the pitch is permitted, and under your stay rate, you have the right to park one car within the designated camping field parking area.
- Trailer Tents: Only car parking for the tow car is included in your stay rate.
- Campervans & Motorhomes & Car parking is not included in your stay rate, and you cannot park a car alongside your Campervan or Motorhome.
- Roof Box: Only car parking for the car the roof box is attached to is included in your stay rate.

19. Behaviour

19.1 You must respect the privacy of other users of the Park and keep noise to a minimum with absolute quiet between the hours of 10.00pm and 8.00am.

19.2 You must keep away from any vacant pitches.

19.3 You must finish any barbecues by 9.00pm.

19.4 You must finish any party by 9.00pm.

19.5 You may only consume alcoholic drinks within the boundaries of your pitch.

19.6 You must not use a drone, powered model aircraft or any other powered flying object on the Park.

19.7 You must not use any Chinese lanterns, fireworks or similar.

- 19.7 No firearms, explosives, offensive weapons or other objects likely to give offence may be carried, kept or used on the Park.
- 19.8 You may not ride bicycles, scooters or similar so as to cause a nuisance or undue noise.
- 19.9 You must not use CCTV.
- 19.10 You must not use the Park's water supply to fill paddling pools.
- 19.11 Noise levels must be kept to a minimum when visiting other holiday caravans or other holiday accommodation after 9pm night.
- 19.12 Musical instruments must not be allowed to cause annoyance to occupants of neighbouring caravans and must be used with the utmost consideration at all times.
- 19.13 No commercial enterprise or business activity may take place on the Park or from or in a holiday caravan or other holiday accommodation either as trader or agent.
- 19.14 You must not feed wild birds or animals.

20. Pets

- 20.1 You must not bring any pets or animals when you visit the Park except the following:
- not more than 2 dogs (not to include any of the breeds subject to the Dangerous Dogs Act 1991).
- 20.2 Pets are not permitted in the following areas of the Park:
- Shower block
 - Reception Building
- 20.3 You must tell us before you visit the Park if you plan to bring any pet or animal and answer any reasonable question about them and their suitability for our park environment. If we are not satisfied that the pet or animal is suitable for our park environment, we may tell you that you cannot bring them. This is because we cannot allow the safety of others to be put at risk.
- 20.4 Any pet or animal you bring must be supervised by and under the control of you, or of a responsible adult in your party, **at all times**. This means you may not leave any pet or animal unsupervised in a caravan, or anywhere else on the Park at any time. Nor may you leave any pet or animal under the supervision of any person aged under 18. These rules apply even if the pet or animal knows the Park well and you believe them to be well-behaved.
- 20.5 If you do not supervise and control any pet or animal, we are likely to ask you to remove it from the Park straight away. Depending on the circumstances, you may not be allowed to bring it back or may only be allowed to do so with our written permission, which we would not withhold once our reasonable concerns have been addressed. This is because we cannot allow the safety of others to be put at risk.

20.6 If you see another pet or animal anywhere on the Park which does not appear to be supervised by and under the control of a responsible adult, or whose behaviour gives a cause for concern, please tell us straight away.

20.7 You must not exercise dogs on the Park.

20.8 You must keep any dog on a short lead at all times on the Park.

20.9 You must clean up if your animal defecates on the Park.

20.10 Your Licence Agreement contains undertakings not to cause any nuisance, undue noise or disturbance. These extend to the behaviour of pets and animals.

20.11 Nothing in these Park Rules prevents you or any member of your party from bringing an assistance dog to the Park, or from using the dog exactly as at home, if this is required to support a disability and Assistance Dogs UK or any successor body has issued an Identification Book or other appropriate evidence.

Holidaymakers

20.12 Pets are only permitted if they are included within the booking.

21. Recreation

21.1 Football should not be played anywhere on the Park. Other ball games should be played away from caravans and other accommodation, using a soft foam ball.

21.2 You may not fly kites on the Park.

21.3 You may not use drones, powered model aircraft or any other powered flying objects on the Park.

21.4 You may not use skateboards, roller skates, rollerblades or micro-scooters at the Park.

21.5 You may not use any powered model car or similar toy on the Park.

22. Mail

22.1 You may not use the Park address for postal deliveries.

23. Children

23.1 Children must be supervised whilst on the Park and are the responsibility of their parent or guardian during their stay.

23.2 Never allow children to play near or in the streams/rivers, as there are areas of deep water.

23.3 Children under the age of 16 should not be left unsupervised in the accommodation or on the Park.

23.4 An adult must accompany small children to the toilets.

23.5 Children must not be allowed to make a nuisance of themselves on other people's pitches, examples include but are not restricted to: playing ball games, riding bikes and playing in general. Children must play on their own pitches or on recreation areas. Football is banned on the Park.

24. Fire precautions

24.1 You may not use fire hoses for any improper purpose such as washing cars.

24.2 You must ensure that all occupants of your Caravan or accommodation are familiar with the location of the Fire Points and the contents of the Fire Notices displayed at each point.

24.3 You must not store fuels or combustible materials other than removable containers on the Park.

25. Photography

25.1 We regularly take photographs and videos for promotional purposes, and we occasionally receive requests from third parties to film on the Park. Should you not wish to appear in any material, please pay attention to the notices we put up when pictures are being taken.

25.2 Where others may reasonably expect privacy, you must obtain their agreement before taking a photograph in which they are identifiable. Examples are when they are in accommodation or on a pitch.

26. Lost property

26.1 For any lost property, please contact the Park Reception as soon as possible as any lost property will be disposed of after one month.